

Normandy Studio, Inc.

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South Plainfield, NJ 07080
(908) 755-0431*

www.normandystudio.com

OPTIONS FOR UNDERCLASS PHOTOGRAPHS

1. You may receive a refund if you are not satisfied with your photographs. Please return them **IN PERSON** or **BY MAIL**. A refund check will be mailed to you.
2. You may have a retake at a cost of **\$5.00**. Please note that **YOU MUST RETURN YOUR FIRST PACKAGE WITH ALL THE PHOTOGRAPHS AT THE TIME OF YOUR RETAKE WITH YOUR \$5.00.**
3. If your first package was not printed, you blinked, or if the picture is off center, we will photograph you again on **MAKE-UP DAY** at no additional charge.
4. You may order additional photographs online, please visit: <https://www.normandystudio.com/> and click on **Order Portraits > Underclass Picture Day Portraits** (You must use your password included with your first package.)
5. You may also order for the **FIRST TIME** if you were photographed. Please visit: <https://www.normandystudio.com/> and click on **Order Portraits > Underclass Picture Day Portraits** (You must use your password on your LAST CHANCE SLIP.)
6. If you are being photographed for the **first time** on make-up day, please remember to **BRING YOUR PAYMENT ENVELOPE THAT DAY.**
7. **DO NOT MAIL IN YOUR ORDER ENVELOPE AFTER YOU WERE PHOTOGRAPHED.** You will be able to order online after the last chance slips are handed out, or you may call the studio for your password to order online. Please wait 6-8 weeks after you were photographed to retrieve your password.

If you have any further questions, please call (908) 755-0431